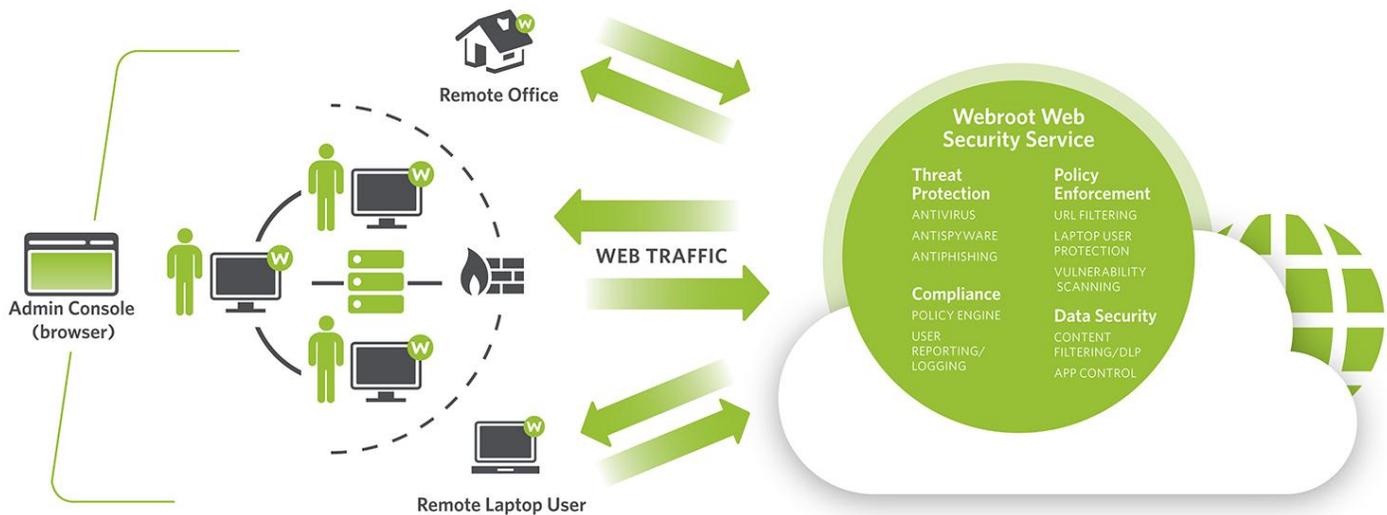


# Webroot® Web Security Service

## Customer Environment

## Webroot Intelligence Network



**Overview of the Webroot Web Security Service**

## No Hardware. No Software. No Malware.

Cyber-criminals now generate around 60,000 new malware samples a day and most of them are web-based relying on browser and browser application vulnerabilities to propagate. The Webroot Web Security Service provides cloud level defenses that block these threats before they reach your users' or network. While it also ensures that your remote and mobile employees receive the same high levels of web security regardless of where they are working.

Webroot Web Security Service makes it simple to enforce Internet usage policies, track web trends, and minimize web malware. And, as there's no on-premise management hardware and software to manage, it all adds-up to considerable savings in IT time and operational costs.

## THREAT PROTECTION – ANTIVIRUS, ANTISPYWARE AND ANTIPHISHING

Webroot Web Security Service scans all HTTP and FTP over HTTP requests in the cloud, blocking malware before it reaches your users. We are **100% effective against known malware**, with our multiple zero-hour heuristic filters protecting your users against new and unknown threats.

## INTERNET POLICY ENFORCEMENT

### URL and Web Content Filtering

We use our BrightCloud third generation URL categorization and filtering engine as it's widely recognized as a 'best-of-breed' URL content filtering solution. Its breadth and accuracy is independently verified among the finest available. Webroot's BrightCloud allows you to enforce acceptable usage policies accurately, while minimizing the need for web site re-categorization requests and having to place user support calls.

Webroot's BrightCloud has an established base of millions of users through our OEM partnerships and we use the feedback received from them as way of continuously improving the website classifications in our database.

Webroot filters web content based on site URL, file type, and file size. Millions of URLs are grouped into categories and subcategories and it's continuously updated to ensure accurate and advanced user access control. The Webroot Web Security Service also includes the ability to block advertisements.

For you, this means it's easy to enforce accurate Internet use policies, mitigate data loss, and protect your users from inappropriate content, while helping to deliver improved user productivity.

### Internet Access Control

With Webroot Web Security you can set Internet access policies according to group or individual user level, and apply access rules by time and location. Administrators can also set website access to be "Allowed," "Blocked," or "Coached" in order to help inform users and manage Internet use.

For even greater filtering control, Webroot provides the ability to create customized URL "Allow" and "Deny" lists.

Anonymizing proxy detection is also provided to help enforce company Internet use policies even when users attempt to access blocked pages through common or custom anonymizing proxy site.

### Quota Policy Support

You may also enforce Internet use policies by placing limits on bandwidth consumption, time spent online, and number of sites accessed. To help monitor and track Internet use, logs and reports are available to track factors such as daily bandwidth consumed by user and time spent surfing.

### Roaming User Protection

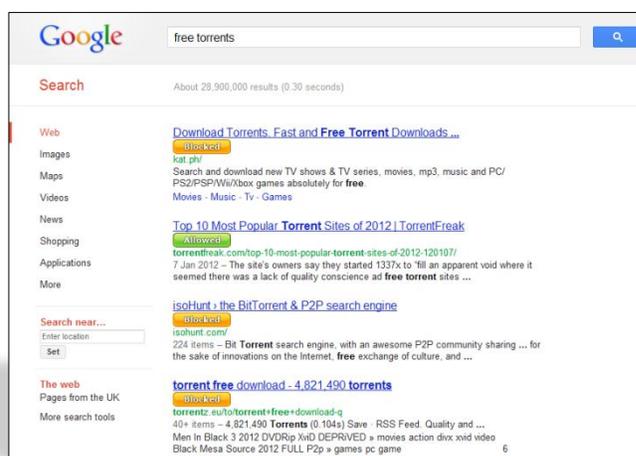
The service lets you seamlessly enforce company Internet use policies regardless of where an employee is working from – home; airport; hotel; or Internet café. Mobile laptop users are easily configured to receive automatic and uninterrupted policy controlled protection when they are outside the network.

Because the Webroot service sits in the cloud, laptop users can authenticate directly with the service rather than needing a VPN connection to the corporate network in order to have web filtering protection. This vastly increases Internet access but without sacrificing any of the controls. The result is roaming user protection that improves productivity and enhances network security.

### Proactive Safe Searching Capabilities

Webroot also provides secure "Scan Ahead" technology that examines all search engine queries and returns color-coded search page results based on the requestor's Internet access policy. This feature helps to enforce understandable Internet usage policies and proactively mitigates the threats from the harmful content on 'unsafe' sites.

And, to further protect users from exposure to inappropriate content, inappropriate thumbnail images can also be automatically blocked from users' search engine results using the Safe Search feature in search engines.



Color-coded search results

## SERVICE MANAGEMENT

### Simplified Administration

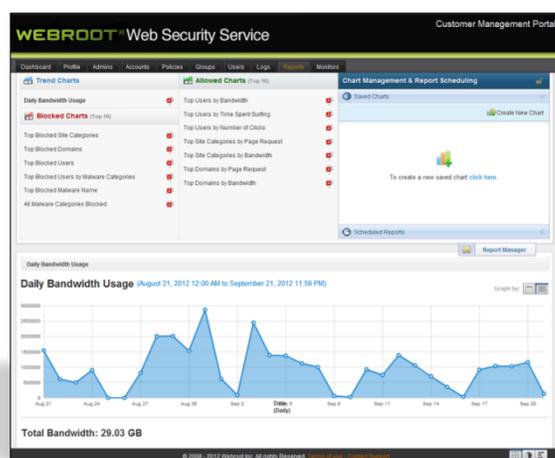
Managing Internet use and security policies is achieved through an intuitive web-based management console. Administrators securely access Webroot's powerful rules engine to facilitate user, group, and account level access policies. A real-time web traffic dashboard displays summary company wide website access by category and popular search terms.

### Seamless Authentication

Webroot are the innovators in lightweight endpoint agents and our Desktop Web Proxy (DWP) enforces seamless authentication, and is easily automatically updated to the latest version.

### Logging and Reporting

Near real-time logs display which sites and downloads your users have attempted to access and whether or not they were allowed to. With logs accessible for 365 days, access to historical information for generating key metrics reports is always at hand. Detailed reports may be run either ad-hoc or scheduled, allowing you to accurately monitor Internet use by viewing graphs on Web traffic trends, top blocked URLs, blocked malware, bandwidth usage, and more. Scheduled reports can also be set up and easily distributed via email to whoever needs them and can include up to 100 separate charts for maximum visibility into overall and individual Internet usage.



*Interactive drill-down reporting*

### Support for Citrix and Terminal Services

Webroot is one of a few web security services to provide support for both Citrix and Terminal Services, a convenient feature that further enhances usability and management. All Citrix or Terminal Services users are individually authenticated. Unique policies may then be applied to separate users on a single Citrix or Terminal Services server and user activity logged individually.

### Rapid Deployment and Guaranteed Service Availability

Deploying the Webroot Web Security Service is straightforward and typically takes under a week from start to finish, as there is no costly hardware, software, or other equipment to operate, or pay maintenance fees for. The Webroot Web Security Service SLA guarantees 99.99% service availability and ensures your organization always has consistent and reliable access to a secure Internet web access environment.

### Fast Browsing and Minimal Latency

Webroot's distributed service architecture minimizes web access latency through our multi-tenant, fully redundant datacenters around the globe. And our Global Server Load Balancing (GSLB) automatically routes users' Web traffic through the nearest datacenter and ensures rapid response times.

Our unique web content download acceleration technology and proprietary high-performance proxies further improve the user performance experience and ensure you always have immediate policy compliance.

**Key Benefits**

**Key Features**

**Reduced Total Cost of Ownership (TCO)**

- No management hardware and software to maintain
- Low administration overhead
- No switching fees or other upfront costs
- Pay-as-you-go, per user per year, subscription model

**Proactive Web Security**

- Stops malware, phishing, spyware attacks before they reach your network
- Multiple heuristic filters protect against zero-hour attacks
- URL filtering and file/content type blocking prevent unwanted content
- Auto-detection anonymizing proxy sites to prevent users circumventing policy

**Easy to Manage**

- Intuitive web-based management console
- Set Internet use policies according to group or user level
- Import and configure users through LDAP integration
- Detailed ad hoc and scheduled reporting
- Support for Citrix and Terminal Services
- Automatic updating of Desktop Web Proxy (DWP) endpoint agent

**Reliable Service**

- Service Level Agreements (SLAs) ensure uptime and performance
- Fault-tolerant data centers eliminate single point-of-failure risks
- Seamless authentication and protection for remote users
- Security and Support all provided by Webroot a global security leader

**30 DAY FREE TRIAL**

For more information on the Webroot SecureAnywhere Business portfolio and a no obligation, no risk 30-day free trial visit - [www.webroot.com](http://www.webroot.com) and click on the Free Trials link, or call us on **1-800-870-8102 Ext. 1** or email us at [enterprise@webroot.com](mailto:enterprise@webroot.com).

**ABOUT WEBROOT**

Webroot is committed to taking the misery out of Internet security for businesses and consumers. Founded in 1997, privately held Webroot is headquartered in Colorado and has operations across North America, Europe and the Asia Pacific region.

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