REMOTE ACCESS FOR RETAIL TECHNOLOGY

Netop Remote Control is the most secure and trusted remote support software solution available for POS devices and other in-store technology. Retailers turn to Netop for tools that enable third-party access without exposing their systems to risk. Our pioneering remote control solutions help retailers increase productivity, reduce liability and achieve industry compliance.

Reduce Costs

Downtime at a POS terminal or any in-store technology equals lost revenue and high on-site support costs. Netop Remote Control allows retail IT teams and vendors to diagnose and fix problems across all of your in-store platforms remotely without rolling trucks.
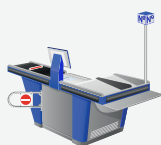
Streamline Support

Netop Remote Control supports the widest range of in-store technology – including Toshiba 4690 POS systems. From in-store signage, to POS terminals to building automation, Netop gives you a single, intuitive tool to support multiple platforms and devices.

Manage Access

Netop allows retail IT teams to customize access and define user rights to the application level. With Netop, equipment manufacturers and service providers can gain access to specific machines or systems without Active Directory inclusion or open VPN connections.

Maintain Compliance

Remote access can be achieved without compromising security or jeopardizing compliance. With multi-factor authentication, complete encryption and the ability to manage user rights to specific applications and devices, Netop is the preferred remote access solution for retailers.

Netop Remote Control Supports
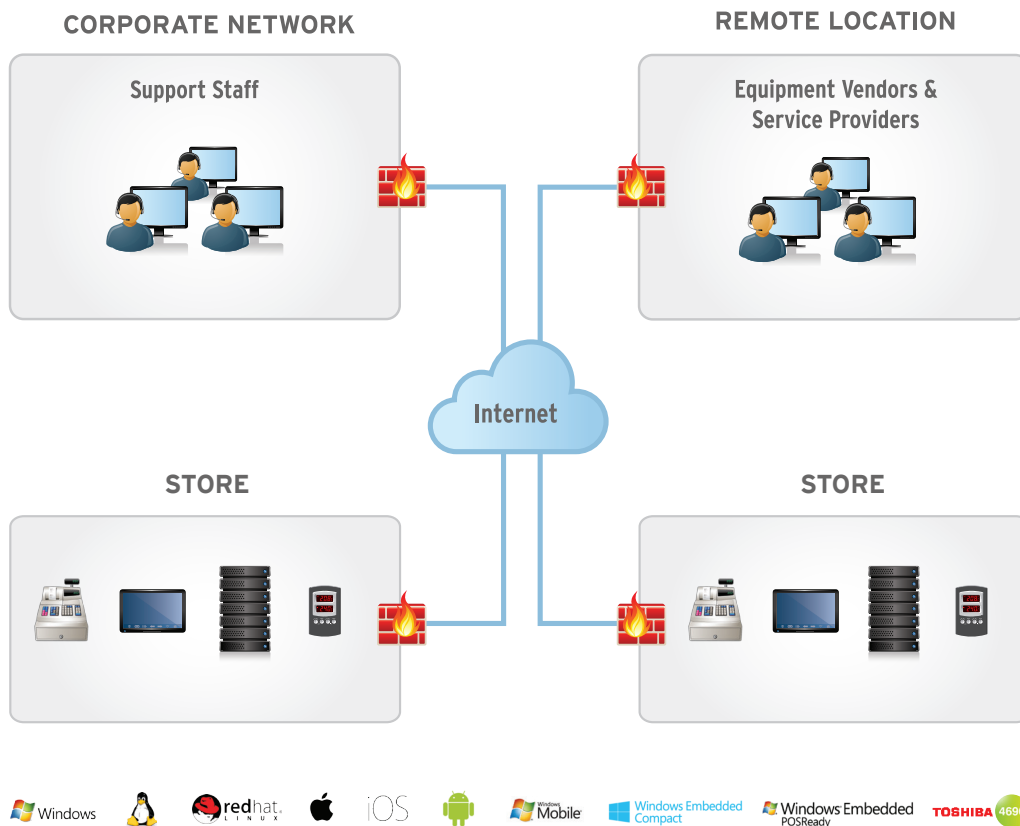
POS DEVICES **IN-STORE SIGNAGE** **BUILDING SYSTEMS**

TOSHIBA 4690 Windows Embedded Compact Windows Embedded POSReady

With Netop Remote Control, we are compliant and can trust that all of the data that we transmit remotely is safe and secure.

FELIX LAU – LIQUOR CONTROL BOARD OF ONTARIO

CORPORATE NETWORK

Support Staff

REMOTE LOCATION

Equipment Vendors & Service Providers

Internet

STORE

STORE

Windows | Linux | redhat LINUX | Apple iOS | Android | Windows Mobile | Windows Embedded Compact | Windows Embedded POSReady | TOSHIBA 4690

✓ **Consolidated Access**

Netop gives you a single, consolidate tool for access and support to all devices and platforms for faster issue resolution and reduced maintenance costs.

✓ **Multi-platform Support**

Netop Remote Control is not just for support of end users and attended devices. With Netop, you can access all the devices in your environment – even devices on unmanaged networks.

✓ **Flexible Connectivity**

Netop's modular connectivity solutions overcome firewalls and other connectivity challenges for secure access from any location by staff and trusted third parties.

✓ **Absolute Security**

With market-leading encryption, multi-factor authentication and complete logging of remote access, Netop allows you to increase connectivity without compromising your security.

✓ **A Trusted Partner**

For more than 30 years, Netop has created market-leading software solutions that connect computers and smart devices. Millions of users trust Netop to make 100 million secure and seamless connections every day.

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